

Rooms Division Manager

The work

This person organises and supervises the activities of the hotel front office and housekeeping departments. Other duties include ensuring the highest possible levels of occupancy through marketing, guest satisfaction and efficient systems; ensuring a high standard of cleanliness and presentation; the profitability of his or her department; managing the budget, and training and motivating staff.

The Courses and Institutions

The following institutions all offer National Diplomas in Hospitality Management, which are suitable for Rooms Division Managers:

Institution
Border University of Technology (School of Tourism and Hospitality)
Cape University of Technology (Cape Hotel School)
University of Technology Free State (School of Tourism, Hospitality and Sport)
University of Technology Pretoria
University of Technology Witwatersrand (Hotel School)
Durban Institute of Technology (DIT)

